

Pushpanjali College of Education
Papdy, Vasai



Grievance Redressal Cell Report

2020-21

Members of Grievance Redressal Cell for 2020-21

- 1. Chairperson :** Principal Dr Mabel Pimenta
- 2. Secretary:** Dr Sheetal Chaudhari
- 3. Management Representative:** Sr Sushila DSilva
- 4. Staff Representative:** Ms Angelina Nunes
- 5. Staff Representative:** Dr Helen Jadhav
- 6. Staff Representative:** Dr Agnes Dcosta
- 7. Staff Representative:** Ms Sunita Pambujya
- 8. Student Representative:** Fr. Kiran Salve (Chairperson of S.Y.B.Ed Student Council)
- 9. Student Representative:** Ms Sanika Asolkar (Chairperson of F.Y.B.Ed Student Council)

Report of the Cell

- **Orientation to Grievance Redressal Cell:** During the orientation programme, students were oriented to the procedures to be followed in case they wished to convey their grievances.
- In Augst 2020, some students approached the principal asking for instalment facility to pay the fees the reason being that their financial condition was affected due to the pandemic situation. A meeting was held with the manager and a decision was taken to permit payment of fees in instalments.
- On 15 Feb 2021, a grievance was received asking that examination timings be rescheduled to adjust students travelling by local train. Due to the lockdown, local train service was restricted to certain hours. The decision was taken after conferring with examination in charge faculty and the timings of those students coming by train were readjusted.

Action Taken Report

No	Grievance and decision	Date	Committee members who took the decision
1	<p>Instalment facility for fees due to the pandemic situation</p> <p>Action taken: students were permitted to pay fees in instalments.</p> <p>Concession/partial waiver of fees was to certain students after considering their financial status</p>	Aug 2020	Management representative Sr Sushila Dsilva and Principal Dr Mabel Pimenta
2	<p>Adjustment in examination timings due to restrictions in local train services</p> <p>Action taken: Adjustment in examination timings were made for those coming by local train</p>	15 Feb 2021	Principal Dr Mabel Pimenta and Examination in charge Ms. Angelina Nunes


Principal
Pushpanjali College of Education
Paddy, Vasei, Dist. Palghar-401207