

**Pushpanjali College of Education**  
**Papdy, Vasai**



**Grievance Redressal Cell Report**

**2019-20**

## Members of Grievance Redressal Cell for 2019-20

1. **Chairperson :** Principal Dr Mabel Pimenta
2. **Secretary:** Dr Sheetal Chaudhari
3. **Management Representative:** Sr Sushila DSilva
4. **Staff Representative:** Ms Angelina Nunes
5. **Staff Representative:** Dr Helen Jadhav
6. **Staff Representative:** Dr Agnes Dcosta
7. **Staff Representative:** Ms Sunita Pambujya
8. **Student Representative:** Fr Kingsley Coutinho (Chairperson of S.Y.B.Ed Student Council)
9. **Student Representative:** Fr Kiran Salve (Chairperson of F.Y.B.Ed Student Council)

## Report of the Cell

- **Orientation to Grievance Redressal Cell:** During the orientation programme, students were oriented to the procedures to be followed in case they wished to convey their grievances.
- One grievance was conveyed on 25 March 2020 regarding the non-functioning of the flush in the washrooms. The matter was immediately taken up for action and the needful was done by replacing the faulty flush. The action was slightly delayed due to non-availability of workers during lockdown.

## Action Taken Report

No	Grievance and Action taken	Date	Persons involved in decision taken
1	Grievance: Flush in washroom not functioning  Action taken: due repairs done	25 March 2020  Grievance resolved after a month due to nonavailability of workers	Principal Dr Mabel Pimenta and Management representative Sr Sushila Dsilva

  
**Principal**  
Pushpanjali College of Education  
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