

Pushpanjali College of Education
Papdy, Vasai



Grievance Redressal Cell Report

2018-19

Members of Grievance Redressal Cell for 2018-19

1. **Chairperson :** Principal Dr Mabel Pimenta
2. **Secretary:** Dr Sheetal Chaudhari
3. **Management Representative:** Sr Sushila DSilva
4. **Staff Representative:** Ms Angelina Nunes
5. **Staff Representative:** Dr Helen Jadhav
6. **Staff Representative:** Dr Agnes Dcosta
7. **Staff Representative:** Ms Sunita Pambujya
8. **Student Representative:** Ranjita Rebello (Chairperson of S.Y.B.Ed Student Council)

Report of the Cell

- **Orientation to Grievance Redressal Cell:** During the orientation programme, students were oriented to the procedures to be followed in case they wished to convey their grievances.
- On 12 Dec 2018, the student council requested that a photocopier be installed in the library. The request was heeded to and a photocopier was duly installed.
- On 3 Jan 2019, the student council put forth a grievance on behalf of the class stating that the fans working on the inverter were very limited and this was causing discomfort in case of power failure. The matter was looked into and more fans were given an inverter connection.
- On 14 March 2019 the SYBED students asked for more textbooks of different boards to be added to the library. The students' request was discussed with the librarian and necessary books were purchased.

Action Taken Report

No	Grievance and decision	Date	Committee members who took the decision
1	Request to have photocopier facility in library Decision: photocopier was installed after duly consulting the management	12 Dec 2018	Principal Dr Mabel Pimenta and Management representative Sr Sushila Dsilva

2	Grievance: insufficient fans with inverter back up Action: More fans were given inverter back up connection	3 Jan 2019	Principal Dr Mabel Pimenta and Management representative Sr Sushila Dsilva
3	Grievance: insufficient textbooks of different boards Action taken: Books of ICSE and CBSE boards were purchased	14 March 2019	Principal Dr Mabel Pimenta and Dr Helen Jadhav (Internship in charge)


Principal
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